

## IMPORTANT PHONE NUMBERS

24/7 Member Service  
1-888-896-5717

Edmonton & Area Telephone Banking  
780-488-2310

Outside of Edmonton & Area Telephone Banking  
1-877-488-2310

MasterCard® Cardholder Services  
1-800-561-7849

Lost / Stolen Member Card  
1-800-567-8111

Lost / Stolen Travellers Cheques  
1-800-221-7282

## River City Credit Union Ltd.

### Main Branch

(ATM)

11715A - 108 Avenue  
Edmonton, AB T5H 1B8

Phone: 780-496-3482  
Fax: 780-496-3477

#### Hours of Operation:

Monday - Friday 9:00am - 4:30pm  
Tuesday 9:00am - 5:00pm

### Westwood Branch

11840 - 106A Street  
Edmonton, AB T5G 2S4

Phone: 780-496-8754  
Fax: 780-471-1509

#### Hours of Operation:

Monday - Friday 8:30am - 4:00pm

### Ferrier Branch

8620—58 Avenue  
Edmonton, AB T6E 5G3

Phone: 780-944-5616  
Fax: 780-477-2358

#### Hours of Operation:

Monday - Friday 8:30am - 4:00pm



*River City  
Credit Union Ltd.*

All deposits are  
100% guaranteed by the  
Credit Union Deposit Guarantee Corporation

## SERVICE CHARGES

Email: [rivercity@alberta-cu.com](mailto:rivercity@alberta-cu.com)

[www.river-citycu.com](http://www.river-citycu.com)

**ACCOUNTS**

Power Chequing	\$10.00
Power Plus	\$11.50
Reward Chequing (60+)	FREE
Regular Chequing	All service charges apply
Business Chequing	All service charges apply
Organization Chequing	All service charges apply
RCCU Savings	All service charges apply
Reward RCCU Savings (60+)	FREE
Plan 24	All service charges apply
Reward Plan 24 (60+)	FREE
Fat Cat (6 - 12)	FREE
Head Start (13 - 17)	FREE

**FULL SERVICE TRANSACTIONS**

Cheques	\$0.50
Pre-Authorized Debit	\$0.50
Pre-Authorized Credit	FREE
Bill payment (in -branch)	\$1.00
RCCU MasterCard® Payment (in -branch)	\$1.00
Travellers Cheques	1.00% Commission
Statement Fee	\$1.00
Fax Statement	\$1.00
Automatic Transfer between Accounts	\$0.50
Pre-authorized Transfer between Accounts	FREE
Transfer between Accounts (in -branch)	FREE
Improper Cheque Encoding	\$5.00
Post-Dated Cheques	\$2.50
RRSP Transfer Fee	\$50.00
Balance on Account (BOA)	\$20.00
Account Closed within 90 Days	\$20.00
Bank Confirmation	\$25.00
Replacement Debit Card	\$3.00
Account Balance over the phone	\$1.00
Trace	\$25.00

**COPIES & RECORDS**

Copy of Statement	\$5.00
Copy of Cheque	\$5.00

**CHEQUE PROCESSING, OVERDRAFTS & COLLECTIONS**

NSF Cheques	\$40.00
Chargeback	\$5.00
Chargeback for NSF Loan Payment	\$40.00
Unauthorized Overdraft	\$10.00 + 18%
Collection Fee	\$20.00

**WIRE TRANSFERS**

Alberta Credit Union	FREE
Out of Province Credit Union	\$10.00
Bank	\$25.00
International	\$45.00
Incoming Wires	\$25.00

**FUND VERIFICATION**

Long Distance (Alberta)	\$2.00
Long Distance (Outside of Alberta)	\$5.00

**LENDING**

Loan Interest Paid Letter (current year)	\$10.00
Loan Interest Paid Letter (previous years)	\$15.00
Consumer Loan Application	\$25.00 + Cost
Mortgage Application	\$100.00 + Cost
Consumer Loan Renewal	\$10.00 + Cost
Loan Rate Changes	\$30.00 - \$50.00
Interim Financing	\$100.00
Courier Documents	Cost

**MONEY ORDERS & BANK DRAFTS**

Canadian Money Order	\$5.00
Canadian Bank Draft	\$6.00
Canadian Bank Draft (payable to member)	FREE
Canadian Bank Draft (phone/fax request)	\$6.00
U.S. Bank Draft	\$6.00
International Bank Draft	\$7.00

All service charges are subject to change without notice.

**SELF SERVICE TRANSACTIONS**

Direct Payment	\$0.50
Online & Tele -banking Inquiries	\$0.20
Online & Tele -banking Transfers	\$0.20
Online & Tele -banking History	\$0.40
Online & Tele -banking Bill Payments	\$0.75
Online Loan Payments	FREE
MasterCard® Inquiries	\$0.40
Bill Payments	\$0.75

**SAFETY DEPOSIT BOXES (per year)**

2.5 x 5.0	\$25.00
3.75 x 5.0	\$35.00
5.0 x 5.0	\$45.00
2.5 X 10.0	\$60.00
5.0 X 10.0	\$75.00
Seniors Discount	\$5.00 Off Annual Cost
Key Replacement (per key)	Cost
Drill Box	Cost

**ATM**

Alberta Credit Unions	
Withdrawals	FREE
Deposits (1 business day hold applies)	FREE
Bill Payments	FREE
Inquiries	FREE

Alberta Treasury Branch	
Withdrawals	FREE
Deposits (10 business day hold applies)	FREE
Bill Payments	FREE
Inquiries	FREE

Other Provincial Credit Unions	\$1.00
Other Financial Institutions	\$1.50
Outside of Canada	\$3.00



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